

603 W. Baseline Road Suite 101 Mesa, AZ 85210 Phone: (480) 969-0405

	You are schedule for your procedure(s) on			
	Yo	our procedure is scheduled wit	th:	
	☐ Dr. Grade ☐ Dr. David ☐ Dr. Fung ☐ Dr. Kavathia	□ Dr. Mahajani□ Dr. Mann□ Dr. Sumir Patel□ Dr. Krishna Venkatesh	□ Dr. Hakiman□ Dr. Davis□ Dr. Arpit Patel□ Dr. Karukurichi Venkates	
Your P		Please check in no any questions please call your		
You will receive sedation for your procedure. This requires you to have a responsible adult (18 or older) to drive you or accompany you home after your procedure. This can be family, friend, neighbor, or medical transport. If you are not accompanied by a responsible adult, you must make arrangements with medical transport to drive you home.				

Taxi, Uber, Lyft, etc. are <u>NOT</u> medical transport and <u>CANNOT</u> be your ride home.

Please visit: http://desertendoscopy.com/patient-forms if you need to reprint this packet.

WELCOME

We have provided this information in order to make your procedure as easy and comfortable as possible.



WHAT IS ENDOSCOPY?

Endoscopy (also known as GI Endoscopy) is a procedure that enables your physician to diagnose and treat digestive diseases by examining the lining of your gastrointestinal tract. Endoscopy is more than x-ray films for detecting inflammation, ulcers, or tumors of the digestive tract. Upper Endoscopy, often called Esophagogastroduodenoscopy (EGD) or Panendoscopy, focuses on the upper part of the digestive tract. Lower Endoscopy, often called Colonoscopy, examines the large intestine.

WHY ARE ENDOSCOPIES DONE?

Upper endoscopies are usually performed to evaluate symptoms of upper abdominal pain, nausea, vomiting, or difficulty swallowing. It is also the best test for finding the cause of bleeding from the upper gastrointestinal tract. Similarly, lower endoscopies help determine the cause of bleeding from the lower digestive tract. Lower endoscopies are also performed to screen for colorectal cancer and to evaluate symptoms of lower abdominal pain and persistent diarrhea.

PREPARING FOR YOUR PROCEDURE

Your physician will give you detailed instructions regarding the preparation for your procedure. Be sure to confirm what time you are to stop eating or drinking the morning of your procedure. Medications should be taken at the recommendation of your physician. If you are taking any medications for your heart, blood pressure, breathing, or for diabetes, be sure to ask your physician if you are to take any of them the day of your procedure.

Notify the Center and the physician's office if you should become ill prior to your procedure.

Desert Endoscopy Center is not responsible for lost items. Therefore, leave all items you consider to be valuable, such as jewelry, watches, rings, earrings, wallets, purses, cell phones etc., at home or with the responsible adult who will be driving you home.

YOUR PROCEDURE

The nurses at Desert Endoscopy Center need time to admit you and get you prepped prior to your procedure. If your physician gave you a registration packet for Desert Endoscopy Center, please complete it and bring it in with you at the time of your procedure. You may also print a copy of your registration packet by going to www.desertendoscopy.com and clicking on For your Visit/Download Forms.

Your physician's office provided you a copy of your Patient's Bill of Rights and Responsibilities. You must read this in advance of the day of your procedure.

If you have any Advanced Directives, such as a Living Will or Power of Attorney, you will need to bring a copy of it with you at the time of your procedure.

In most cases, you will receive medication to make you more comfortable during your procedure. Therefore, you will not be able to drive yourself home or return to work that day. This requires you to have a responsible adult (18 or older), to drive you or accompany you home after your procedure. This can be family, friend, neighbor, etc. If you are NOT ACCOMPANIED BY A RESPONSIBLE ADULT, you must make arrangements with Medical Transport to drive you home. Taxi, Uber, Lyft, etc., are not medical transport.

After your procedure, you will remain in the recovery room until you are ready for dismissal. Your approximate stay at the Center may range from 1-3 hours.

Instructions following the procedure will be given at the time you are discharged from the Center. It is important that you follow these instructions and call your physician if you have any problems following the procedure.

INSURANCE AND BILLING

Please be sure to bring your insurance cards and picture ID with you. Desert Endoscopy Center will bill your insurance as a courtesy; however, payment of co-pays/deductibles/co-insurance is expected at the time of service. Any balance due on your account after insurance pays is the patient's responsibility and should be paid promptly. Self-pay patients are required to pay the amount in full at the time of service.

As our patient, you are our most valued asset. We appreciate any comments and concerns you may have. If any questions arise, please do not hesitate to bring them to our attention. It is our goal to provide you the very best care available. Thank you for scheduling your procedure at **Desert Endoscopy Center.**

SEE REVERSE SIDE FOR OFFICE LOCATION



LOCATION

603 W. Baseline Rd. Ste 101 I Mesa, AZ 85210 Located on Baseline Rd. between Extension and Country Club

		W. Guadalupe Rd.	E - W N	
S. Country Club Drive	AlphaGraphics	Desert Endoscopy Center Patient Parking		S. Extension Rd.
		W. Baseline Rd.		

PATIENT REGISTRATION FORM

PLEASE USE BLACK INK

PLEASE PRINT CLEARLY



Last Name	First Name		M.I.	
Billing Address	Apt #	City		State Zip
() Home Phone	() Mobile Phone		Sex:	ale 🗌 Female
/ / / / /	– Social Security	– Number	Marital Statu	s N <u>ame of</u> Spouse
Email Address		Family Care	Physician	
Name of Employer		_ ()_ Employer Ph	 none	
It is your responsibility to tell us Please keep us informed of cha	nges in your insurand	ce. Claims will be i		·
	JRANCE			SURANCE
Name of Insurance:		_ Name of Insu	urance:	
ID or Policy Number:		_ ID or Policy N	Number:	
Group Number:		_ Group Numb	oer:	
Policy Holder's Name:		_ Policy Holde	r's Name:	
Policy Holder's Address:		Policy Holde	r's Address:	
Policy Holder's Birth Date:		_ Policy Holde	r's Birth Date:	
Relationship to Patient:		_ Relationship	to Patient:	
I hereby acknowledge that the	information provided	d above is correct.		
Patient's Signature			 Date	

MEDICAL HISTORY QUESTIONNAIRE



Please complete **both pages** of this form **prior** to arrival to expedite your admission process.

Last Name	First Name	First Name	
Scheduled Endoscopy Procedure	(s)		
EGD (upper Endoscopy) Enteroscopy	☐ Colonoscopy ☐ Ileoscopy	Sigmoidoscopy Other	
Reason for Procedure(s) So	reening only (no symptoms)		
Personal history of Colon polyps Crohn's Disease Esophageal varices	Colon cancer Barrett's esophagus	☐ Ulcerative Colitis☐ Recent Ulcer	
	Vomiting Painful swallowing Bloating/Gas Diarrhea Trace bleeding Weight Loss ribe (from what to what) CT scan Barium study	☐ Vomiting blood ☐ Heartburn ☐ Constipation ☐ Bloody diarrhea ☐ Black stools ☐ Bleeding with bowel me	
Family History of: Colon cancer Other reason not listed: Past Endoscopy Procedures (type	Colon polyps Who:		sed
	substances: Latex		
-			
List name, dose,	and frequency (twice a day, 3 times a week, etc.)	include over the counter and herbal r	nedications

If you are currently taking any **blood thinners**, including over the counter aspirins or anti-inflammatory medications, it is necessary for you to determine **if** and **how long** they are to be discontinued, prior to your procedure, by discussing it with your physician, at the time you are scheduled. If you have not done so, please contact your physician's office for clarification.

If you are currently taking medication to control Diabetes, either **insulin** or **pill form**, it is necessary for you to determine how to manage your medication the day before and the day of your procedure, by discussing it with your physician, at the time you are scheduled. If you have not done so, please contact your physician's office for clarification.

			Current weight:		
Pas	st Medical History (please de	scribe)			
	Cardiovascular disorder:				
		Endocarditis	☐ Heart valve disorder		
	Pulmonary disorder:				
	Cancer:				
	osthesis / Implants Artificial heart valve	ost Menopausal/Sterile			
	Orthopedic implants: Locat	ion (pins, rods, screws, plates)			
	Other implants: (type and loc	ation)			
	Prosthetic devices: (type and	location)			
Pas		edures: List year and type of occur			
Ad	Adverse Reactions to any prior anesthesia/sedation: (please describe)				

If there has been any **significant** change in your medical history, since your last office visit, it is necessary for you to contact your physician's office to update your physician with this information, **prior** to your visit to our facility.

Please complete both sides of this form



EXPLANATION OF BILL

The total cost of your medical services may be comprised of up to five (5) fees, since the provider of each service bills each fee separately.

- 1. You will receive a statement from **Desert Endoscopy Center**, which covers the cost of providing the facility, technicians, nurses, equipment, and supplies involved in the performance of your services. Co-pays, deductibles, and co-insurances will be collected at the time of service. However, this is only an <u>estimation</u> of your patient responsibility. If there is a balance after your insurance pays, you will receive a statement for that amount. Please make arrangements to pay the portion that is not covered by your insurance when you receive your statement. For your convenience, we accept all major credit cards, Care Credit, check, and cash. If you do not have insurance and are a self-pay patient, you must contact the billing office to make payment arrangements prior to your procedure. For billing questions, please contact us at 480-969-0405 extension 211 or extension 225.
- You will receive a statement from your **Endoscopy Physician** for professional fees that include performing the Endoscopy procedure, supervising, interpreting, and consulting with you and your referring physician. For billing questions pertaining to this service, please call your physician's office.
- 3. You may receive a statement from a **Pathology/Laboratory service** for the interpretation of any specimens (biopsies, polyps, brushings, and stool specimens) that may have been collected during your procedure. For billing questions pertaining to these services, please call the phone number located on your bill.
- 4. You will receive a separate statement for **Anesthesia** for services provided by the Certified Registered Nurse Anesthetist for providing anesthesia services during your care at the center. Please be advised that while best efforts will be made to provide in-network services, some charges may be processed as out-of network by your insurance company. For billing questions for these services, please call 602-308-7815.

Patient's Signature	Date



AUTHORIZATION FORM

FINANCIAL AGREEMENT

In the event that my insurance will pay all or part of the Desert Endoscopy Center (DEC) (the Facility) charges, the facility is authorized to submit a claim for payment to my insurance carrier. The Facility is not obligated to do so, unless under contract with the insurer or bound by a regulation of a State/Federal agency, to process such claim. DEC expects payment of co-pays/deductibles/co-insurance at the time of service. Self-pay patients are required to pay the amount in full at the time of service. There will be a \$25.00 fee charged to your account for any checks returned for insufficient funds.

ASSIGNMENT OF INSURANCE BENEFITS

I hereby assign benefits to be paid on my behalf to DEC for services rendered. I guarantee prompt payment of all charges incurred, balances due after insurance payments are made, and charges not paid within a reasonable period of time by my insurance or third party payer. I certify that the information given regarding insurance information coverage is correct.

COLLECTIONS NOTICE

Patient and/or guarantor agrees to pay all cost of collections including attorney fees, collection fees, and contingent fees to collection agencies of not less than 32% of the delinquent balance, such contingency fee will be added and collected by the collection agency immediately upon our referral of your account to the collections agency of our choice.

RELEASE OF MEDICAL RECORDS

I authorize the Center rendering service to release all or part of my medical records where required/permitted by law or government regulation, when required for submission of any insurance claim for payment of services or to any physician(s) responsible for continuing care.

DISCLOSURE OF OWNERSHIP NOTICE

I have been informed that the physician who is rendering service to me may have an ownership interest in this facility. DEC is making this disclosure in accordance with federal regulations.

PATIENT RIGHTS AND RESPONSIBILITIES

I hereby acknowledge that I received verbal and written information regarding the Patient's Bill of Rights and Responsibilities prior to my procedure.

CERTIFICATION OF PATIENT INFORMATION

I reviewed my patient demographic and insurance information on this date and verified that all information reported is correct.

PROCEDURE AND BILLING COMMUNICATION AUTHORIZATION

I hereby authorize DEC and/or the physician performing my procedure today to communicate information regarding my procedure/results of my procedure/billing information to:

results of my procedure, billing information to.	
My spouse/family member/other Name(s):	Initials
• Leave a voice mail or message: Yes No Initia	als
ADVANCE DIRECTIVES	
• I have an Advanced Directive: Yes No Co	opy Provided
• I would like more information about Advanced Directives	Yes No Information Provided
The undersigned certifies that he/she has read and understands t	the foregoing and fully accepts all terms specified above.
Print Name	Signature of Patient or Responsible Party
Date Signed	Relationship to Patient



Understanding Screening vs. Diagnostic Colonoscopy

A colonoscopy is considered screening for patients with no signs or symptoms and are appropriate for screening based on age, family history of colon cancer or ten years since your last colonoscopy.

A colonoscopy is considered diagnostic for evaluation of signs and symptoms including but not limited to rectal bleeding, change in bowel habits, diarrhea, anemia, abdominal pain, abnormal imaging etc.

Insurance companies consider a colonoscopy diagnostic if it is done for a history of polyps. Insurance companies may approve a colonoscopy under "Screening" benefits but may consider it diagnostic if polyps are found. The claim may be processed as a diagnostic procedure.

Prior to scheduling your colonoscopy, you should contact your insurance company to check your benefits for a colonoscopy.

Physicians follow the recommended guidelines for coding. The indication for the exam is determined prior to performing the exam. It cannot be changed after the exam, based on patient's insurance benefits.

Please call our billing department at 480-969-0405 if you have any questions.

Acknowledgment:				
I have read this notice and I understand the disclosure that it contains.				
Thave read this hotice and randerstand the disclosure that it contains.				
Patient Signature	Date			
				
Witness Signature	Date			

NOTICE OF PRIVACY PRACTICES

This Notice describes how medical information about you may be used and disclosed and how you can get access to this information. Please review it carefully. You have the right to obtain a paper copy of this Notice upon request.



Patient Health Information

Under federal law, your patient health information is protected and confidential. Patient health information includes information about your symptoms, test results, diagnosis, treatment, and related medical information. Your health information also includes payment, billing, and insurance information.

How We Use Your Patient Health Information

We use health information about you for treatment, to obtain payment, and for health care operations, including administrative purposes and evaluation of the quality of care that you receive. Under some circumstances, we may be required to use or disclose the information even without your permission.

Examples of Treatment, Payment, and Health Care Operations

<u>Treatment</u>: We will use and disclose your health information to provide you with medical treatment or services. For example, nurses, physicians, and other members of your treatment team will record information in your record and use it to determine the most appropriate course of care. We may also disclose the information to other health care providers who are participating in your treatment, to pharmacists who are filling your prescriptions, and to family members who are helping with your care.

Payment: We will use and disclose your health information for payment purposes. For example, we may need to obtain authorization from your insurance company before providing certain types of treatment. We will submit bills and maintain records of payments from your health plan. Health Care Operations: We will use and disclose your health information to conduct our standard internal operations, including proper administration of records, evaluation of the quality of treatment, and to assess the care and outcomes of your case and others like it.

Special Uses

We may use your information to contact you with appointment reminders. We may also contact you to provide information about treatment alternatives or other health-related benefits and services that may be of interest to you.

Other Uses and Disclosures

We may use or disclose identifiable health information about you for other reasons, even without your consent. Subject to certain requirements, we are permitted to give out health information without your permission for the following purposes:

<u>Required by Law:</u> We may be required by law to report gunshot wounds, suspected abuse or neglect, or similar injuries and events.

<u>Research:</u> We may use or disclose information for approved medical research.

<u>Public Health Activities:</u> As required by law, we may disclose vital statistics, diseases, information related to recalls of dangerous products, and similar information to public health authorities.

<u>Health oversight:</u> We may be required to disclose Information to assist in investigations and audits, eligibility for government programs, and similar activities.

<u>Judicial and administrative proceedings:</u> We may disclose information in response to an appropriate subpoena or court order.

<u>Law enforcement purposes:</u> Subject to certain restrictions, we may disclose information required by law enforcement officials.

<u>Deaths:</u> We may report information regarding deaths to coroners, medical examiners, funeral directors, and organ donation agencies.

<u>Serious threat to health or safety:</u> We may use and disclose information when necessary to prevent a serious threat to your health and safety or the health and safety of the public or another person.

<u>Military and Special Government Functions:</u> If you are a member of the armed forces, we may release information as required by military command authorities. We may also disclose information to correctional institutions or for national security purposes.

<u>Workers Compensation:</u> We may release information about you for workers compensation or similar programs providing benefits for work-related injuries or illness.

In any other situation, unless otherwise permitted by law, we will ask for your written authorization before using or disclosing any identifiable health information about you. If you choose to sign an authorization to disclose information, you can later revoke that authorization to stop any future uses and disclosures.

Individual Rights

You have the following rights with regard to your health information. Please contact the person listed below to obtain the appropriate form for exercising these rights. *Request Restrictions:* You may request restrictions on certain uses and disclosures of your health information. We are not required to agree to such restrictions, but if we do agree, we must abide by those restrictions. Also, if you have paid for your health care treatment out-of-pocket and in full, and if you request that we limit disclosure of your information to a health plan for purposes of payment or health care operations, we will abide by your request. *Confidential Communications:* You may ask us to communicate with you confidentially by, for e sending notices to a special address or not using postcards to remind you of appointments.

Inspect and Obtain Copies: You may request that we provide copies of your PHI in a format other than photocopies. We will use the form you request unless we cannot practically do so. We may charge a reasonable fee for copies of PHI based on our costs for postage and for a custom summary or explanation of PHI. You will receive notification of any fees prior to Releasing your PHI with an opportunity to modify your request in order to reduce the fee. In some cases, we may deny your request, and will tell you reasons in writing and explain your right to have the denial reviewed. If you seek a review, a licensed healthcare provider chosen by us will review your request. The person

conducting the review will not be the person who denied your request. We will comply with the outcome of the review.

<u>Amend Information</u>: If you believe that information in your record is incorrect, or if important information is missing, you have the right to request that we correct the existing information or add the missing information.

Accounting of Disclosures: You may request a list of instances where we have disclosed health information about you for reasons other than treatment, payment, or health care operations.

<u>Notification of Breach:</u> You have the right to be notified in the event we discover that a "breach" of your unsecured protected health information has occurred. In that circumstance, we will notify you promptly with the necessary information.

Our Legal Duty

We are required by law to protect and maintain the privacy of your health information, to provide this Notice about our legal duties and privacy practices regarding protected health information, and to abide by the terms of the Notice currently in effect.

Changes in Privacy Practices

We may change our policies at any time. Before we make a significant change in our policies, we will change our Notice and post the new Notice on our website, in the waiting area and each examination room. You can also request a copy of our Notice at any time. For more information about our privacy practices, contact the person listed below.

Complaints

If you are concerned that we have violated your privacy rights, or if you disagree with a decision we made about your records, you may contact the person listed below. You also may send a written complaint to the U.S. Department of Health and Human Services. The person listed below will provide you with the appropriate address upon request. You will not be penalized in any way for filing a complaint.

Contact Person

If you have any questions, requests, or complaints, please contact: Samantha Dillon, RN Administrator

Effective Date: September 23, 2013		
l,		
hereby acknowledge Practices given to me.	receipt of the Notice of Privacy	
Signed:	Date:	
If not signed, reason obtained:	why acknowledgement was not	
Staff Witness seeking a	cknowledgement	
	Date:	

NOTICE OF ELECTION FOR OUT OF NETWORK BENEFITS

By his or her signature below, the undersigned patient/beneficiary (the "Patient/Beneficiary") states Patient/Beneficiary is aware that he or she has paid for a health insurance plan that includes out-of network benefits. It is the intention of the Patient/Beneficiary that this statement shall serve as official notification that Patient/Beneficiary has elected to the Patient/Beneficiary's out-of-network benefits as outlined in his or her health insurance plan and that the Patient/Beneficiary understands the implication of such election.

The Patient/Beneficiary understands that the hospital/provider he or she has selected, namely <u>DEC ANESTHESIA LLC</u>, is not participating in his/her health insurance plan's network.

The Patient/Beneficiary understands that the benefits received from his or her health insurance plan for the services provided by the Provider the Patient/Beneficiary has selected will be out-of network benefits, which are different than in-network benefits.

Should this election for out-of-network benefits (as stated above) be prohibited in part or in whole under any provision of Patient/Beneficiary's policy/plan, please advise and disclose in writing, within 30 days after your receipt of this selection by the Patient/Beneficiary, to his or her Provider and to the Patient/Beneficiary, the specific plan provision that prohibits Patient/Beneficiary from electing out-of network benefits; otherwise, this election should be reasonably expected to be effective.

If you do not wish to approve Patient/Beneficiary's claim as submitted, please promptly provide the necessary claim forms, instructions, reasonable assistance and documents including the Summary Plan Description, that were relied upon to make the decision so that the Patient/Beneficiary may comply with the policy conditions and the insurer's reasonable requirements.

	Date
Signature	
Print Name	-
Thit Name	

PATIENT/BENEFICIARY

Patient Name	Date of Service
behalf. If you would like us to submit an appeal on y act, as required under the terms of your health benefit authorizes RSKM to act on your behalf in submitting due under your plan for healthcare services rendered, information pertinent to the denial of claim. Addition	ges involved in navigating the insurance process, d. We wish to assist you by submitting an appeal on your our behalf, please sign the form below giving us authority to ts coverage. Please note that this assignment of benefits appeals to responsible parties involving all benefits and rights including, but not limited to, receipt of all documents and ally, RSKM will exercise all rights available, as needed, to our claim and all appeals were handled appropriately by the
***********	***********
ASSIGNM	IENT OF BENEFITS
LLC ("RSKM"), and/or its authorized agent, <u>DEC A</u> This power of attorney is hereby provided for the spethe insurance policy/medical care plan for healthcare power of attorney shall automatically terminate with service has received payment in full and/or all remed	n), hereby irrevocably designate, authorize and appoint RSKM NESTHESIA LLC, as my true and lawful attorney-in-fact. In the crific and limited purpose of receiving all payments due under services and medical care rendered or to be rendered. This put formal action being taken as soon as my healthcare provider ies under applicable regulatory guidelines for all medical care attify all actions taken by my attorney-in-fact pursuant to the
rights to <u>DEC ANESTHESIA LLC</u> or RSKM, a Bus rights and benefits under my plan are administered addocuments/remedies, disclosures, pursue appeals, add	to assign and transfer all applicable ERISA plan benefits and iness Associate of my healthcare provider service, to assure all ccurately, including the right to receive any applicable plan ministrative reviews and litigation on my behalf. This sible under state and federal laws, including the right for ody.
ERISA, state and/or federal regulatory guidelines that services rendered is sent. If my current policy prohib with state and federal ERISA regulations, hereby inst Summary Plan Description ("SPD") documentation of such non-assign ability under the SPD, I instruct not me and mail it directly to the healthcare service provor medical expense benefits, such amount to be applied services rendered to me by such healthcare provider. provided RSKM LLC is true and accurate as of the Ethat I am responsible for keeping such information up due under my insurance policy/plan for healthcare se	provider to pay RSKM directly. I understand under applicable at I have the right and authority to direct where payment for its direct payment to RSKM, I, under my rights in accordance truct and direct my healthcare insurance provider to provide stating such non-assign ability to me and to RSKM. Upon proof my healthcare insurance provider to make its check payable to ider at the address listed on its submitted claim for professional ed toward payment of all charges for professional healthcare. I hereby certify that the insurance information that I have not active above, and further, I certify that I understand podated. I am aware that I am entitled to all benefits and rights revices deemed to be medically necessary, as discussed between a health insurance does not relieve me of my responsibility to
A photocopy of this Assignment of Benefits shall be	considered as effective and valid as the original.
	_ Date
Signature of Patient/Guarantor	
Signature of Witness	

Proprietary and Confidential – RSKM LLC dba E&A Medical Billing

Your Rights and Protections Against Surprise Medical Bills

When you get emergency care or get treated by an out-of-network provider at an innetwork hospital or ambulatory surgical center, you are protected from surprise billing or balance billing

What is "balance billing" (sometimes called "surprise billing")?

When you see a doctor or other health care provider, you may owe certain out-of-pocket costs, such as a copayment, coinsurance, and/or a deductible. You may have other costs or have to pay the entire bill if you see a provider or visit a health care facility that isn't in your health plan's network.

"Out-of-network" describes providers and facilities that haven't signed a contract with your health plan. Out-of-network providers may be permitted to bill you for the difference between what your plan agreed to pay and the full amount charged for a service. This is called "balance billing." This amount is likely more than in-network costs for the same service and might not count toward your annual out-of-pocket limit.

"Surprise billing" is an unexpected balance bill. This can happen when you can't control who is involved in your care—like when you have an emergency or when you schedule a visit at an innetwork facility but are unexpectedly treated by an out-of-network provider.

You are protected from balance billing for:

Emergency services

If you have an emergency medical condition and get emergency services from an out-of-network provider or facility, the most the provider or facility may bill you is your plan's innetwork cost-sharing amount (such as copayments and coinsurance). You **can't** be balance billed for these emergency services. This includes services you may get after you're in stable condition, unless you give written consent and give up your protections not to be balanced billed for these post-stabilization services.

Certain services at an in-network hospital or ambulatory surgical center

When you get services from an in-network hospital or ambulatory surgical center, certain providers there may be out-of-network. In these cases, the most those providers may bill you is your plan's in-network cost-sharing amount. This applies to emergency medicine, anesthesia, pathology, radiology, laboratory, neonatology, assistant surgeon, hospitalist, or intensivist services. These providers **can't** balance bill you and may **not** ask you to give up your protections not to be balance billed.

If you get other services at these in-network facilities, out-of-network providers **can't** balance bill you, unless you give written consent and give up your protections.

You're <u>never</u> required to give up your protections from balance billing. You also aren't required to get care out-of-network. You can choose a provider or facility in your plan's network.

When balance billing isn't allowed, you also have the following protections:

- You are only responsible for paying your share of the cost (like the copayments, coinsurance, and deductibles that you would pay if the provider or facility was in-network). Your health plan will pay out-of-network providers and facilities directly.
- Your health plan generally must:
 - Cover emergency services without requiring you to get approval for services in advance (prior authorization).
 - Cover emergency services by out-of-network providers.
 - Base what you owe the provider or facility (cost-sharing) on what it would pay an innetwork provider or facility and show that amount in your explanation of benefits.
 - Count any amount you pay for emergency services or out-of-network services toward your deductible and out-of-pocket limit.

If you believe you've been wrongly billed, you may contact Desert Endoscopy Center's Billing Department at 480-969-0405.

Visit https://www.cms.gov/nosurprises/Ending-Surprise-Medical-Bills for more information about your rights under federal law.